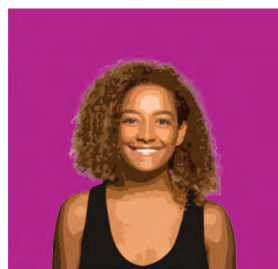
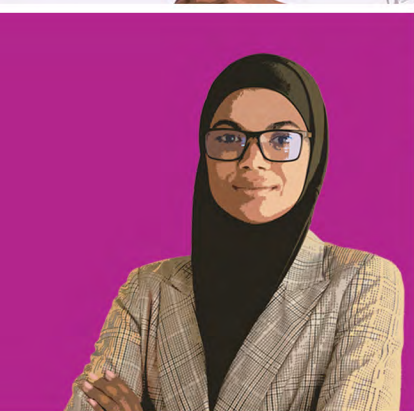


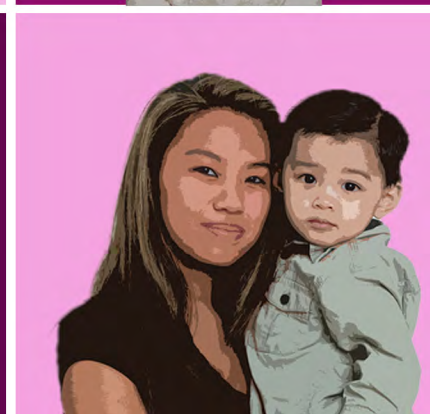
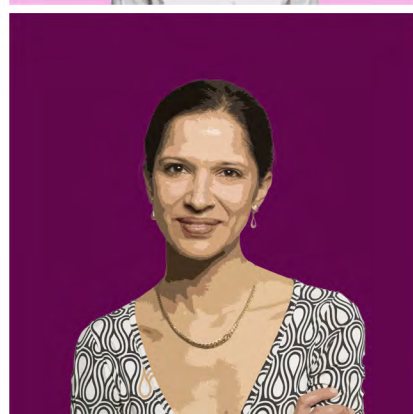
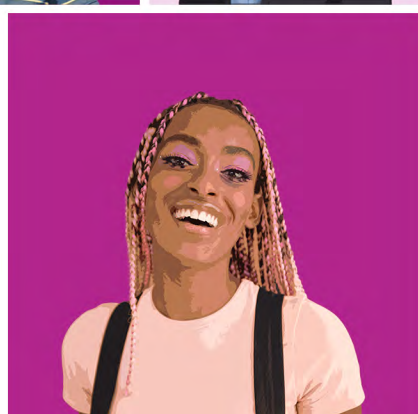
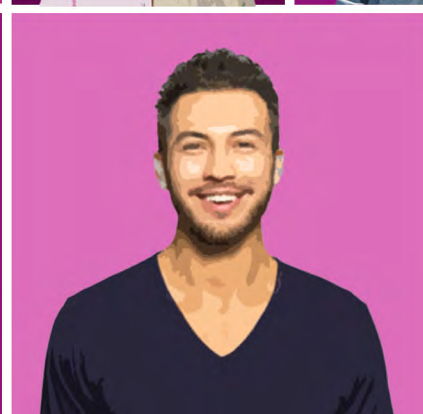
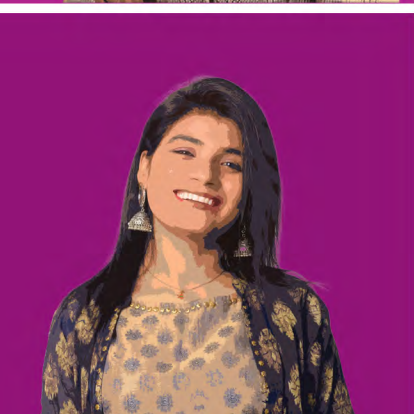
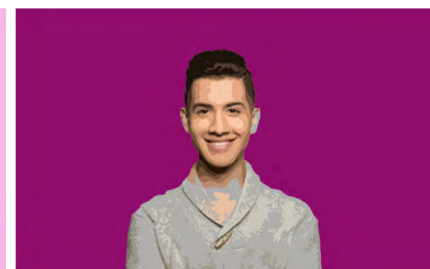


OUR IMPACT • 2024

SUPPORTING EVERYONE'S RIGHT TO THRIVE



Family Services



SUPPORTING EVERYONE'S

Dear Friend,

Because of you, Family Services continues to be a pillar of support in the community, ensuring every person has the right to thrive. Together, we make a lasting impact on children, adults, families, and communities.

Here are 10 things you made happen in 2024:

1. Expanded mental health support:

We provided care to over 5,400 individuals and laid the groundwork for expansions, including children's services, increased access in northern Dutchess County, and medication-assisted treatment.

2. Supported survivors of violence:

We answered over 5,600 hotline calls from survivors seeking support and provided over 10,300 advocacy and accompaniment services.

3. Strengthened families:

We empowered 1,440 families through parenting education, nurturing programs, and caregiving services.

4. Provided safe spaces for youth:

We offered 306 young people a safe place of belonging at our Teen Resource Activity Center.

5. Increased community safety:

Our SNUG team dedicated 1,149 hours to street outreach in the City of Poughkeepsie and supported participants in achieving 47+ major life goals.

6. Equipped youth with life skills:

We reached over 5,300 people through our prevention programming, including substance use, sexual violence and gun violence prevention.

7. Transformed shared spaces:

We unveiled the revitalized Family Partnership Center at our Celebration of Community and secured the largest EPA award in New York State to improve the health and safety of the building.

8. Engaged our community:

We hosted 45 events at the Family Partnership Center in collaboration with our partners, reaching thousands of community members.

9. Put our advocacy to work:

We witnessed a historic moment as Governor Kathy Hochul signed Melanie's Law at the Family Partnership Center.

10. We supported 18,984 children, adults, and families in 2024.

These milestones and numbers represent **real lives changed, hope restored, and communities strengthened**. This is the impact of your support.

I invite you to explore our 2024 Impact Report to dive deeper into these milestones and join us in continuing this essential work.

Together, we support everyone's right to thrive. Thank you.

Together Leah

Leah Feldman
Chief Executive Officer



RIGHT TO THRIVE

Our Mission

Family Services brings people together to find the support they need, improving their lives and communities and building a stronger, safer Hudson Valley.

Our History

Since 1879, Family Services has supported the mid-Hudson Valley, adapting to the evolving needs of our community. Each year, we introduce new programs, partnerships, and locations to maximize the safety and health of every individual and make sure no one is left behind. We are guided by our core values and a commitment to supporting everyone's right to thrive.

Our Values

Integrity

Compassion

Hope

Diversity

Community

Justice

Respect

Quality



Our Family

Board of Directors*

David Ping

Chair

Sandy Ludlum

1st Vice-Chair

Jonathan Cilley

2nd Vice Chair

Jamie VanDodick

Secretary

Marisa Moore

Treasurer

Freddy Garcia

Immediate Past Chair

Teresa Arzuaga

Jordan Bell

Stacey Bottoms

Margaret Calista

Jannera Cruz

Maria DeWald

Lori Downing

Jeffrey Feldman

Denise George

Paul Haering

Todd Hixson

Samuel Laganaro

Peter Leonard

Peter Lumb

Wayne Nussbickel

Michael Quinn

Ronald Tatelbaum

Sherry Wyckoff

*members as of December 31, 2024

Leadership

Leah Feldman, MPA

Chief Executive Officer

Natalie Borquist, CNAP

Chief Administrative Officer

Jesse Sarubbi, LMSW, MA

Chief Program Officer

Stephany Agudelo, LCSW

Wendy Bianco, BS

Evie Closi, LCSW-R

Johanna Garner, LCSW

Melissa Hardisty, BA

Casey Hons, MHA

Keith Hudes, MPA

Whitney Humphrey, LMSW

Tamer Janakat, BS

Marilyn Morales, LCSW

Yugandhar Munnangi, MD

Jessica Pelletier, LCSW-R

Trish Prunty, MNM

Lauren Scelia, LCSW

Ranjeet Sivaraman, MBA

Tina Valentino, LCSW

Team Members

188 Full Time Staff

22 Part Time Staff

13 Interns

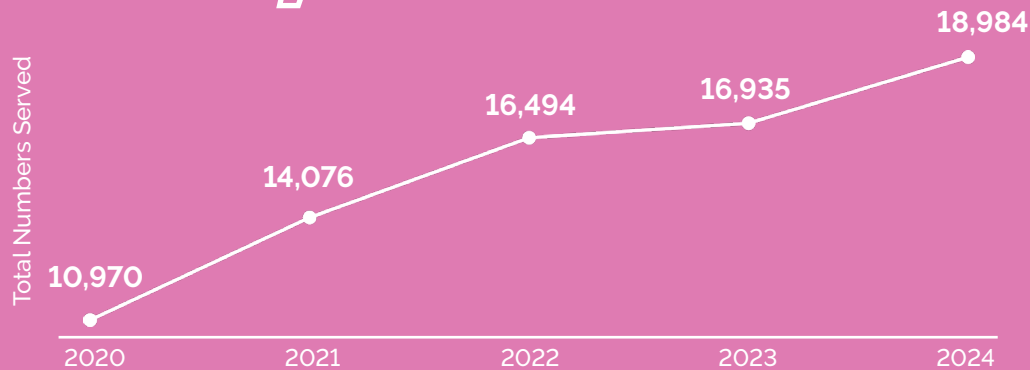
13 Per Diem Staff

2 Contracted Staff

2024 in numbers

18,984

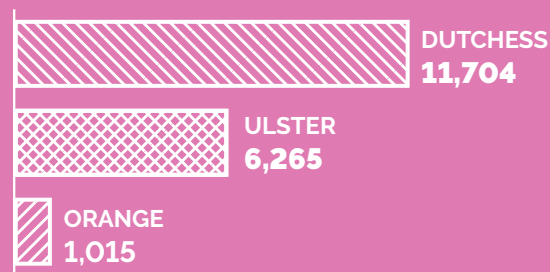
CHILDREN,
ADULTS, AND
FAMILIES
SERVED



8,069

CHILDREN AND TEENS
SUPPORTED

GEOGRAPHIC REACH:



5,402
Behavioral Health

2,410
Victim Services

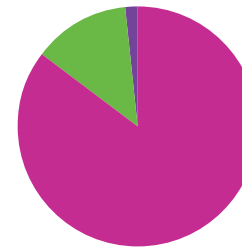
4,062
Community Safety

5,364
Prevention

1,440
Family Programs

306
Youth Services

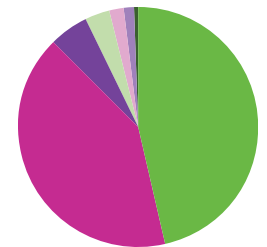
Financial Overview



Expenses

Programs	85.5%	\$20,488,232
Management & General	13.0%	\$3,118,213
Fundraising	1.5%	\$370,121
Total Expenses		\$23,976,566

Revenue & Support



Contracts & Grants	46%	\$11,436,521
Client Services Fees	41%	\$10,132,308
Rental Income	5%	\$1,278,616
Contributions	4%	\$873,609
Special Events	2%	\$431,508
In-Kind Contributions	1%	\$363,260
Other	<1%	\$101,015
Total Revenue & Support		\$24,616,837

Estimated preliminary, unaudited annual operating results. Results do not include Capital Campaign income or spending, nor gain on sale of assets.

Prevention

Through our oversight of programming across Dutchess, Orange, Ulster, and Westchester counties, our programs increase individual and community awareness and coping skills surrounding sexual violence, gun violence, and substance use.

Victim Services

With our core philosophy guided by a commitment to survivors' rights, dignity, healing, and self-determination, we promote the safety and autonomy of all who seek our help. Our 24-hour services support a person-centered approach, and we are recognized leaders in domestic violence and sexual assault systems' response.

Community Safety

We transform individual lives and communities through evidence-based risk-reduction strategies and by enhancing conflict resolution with individuals who have experienced gun-related violence and domestic violence. Informed by the personal and systemic factors leading to violence, we seek to promote the safety of all individuals in our community.

Behavioral Health

With eight locations across Ulster and Dutchess counties, our mental health services assure access to high-quality psychiatric support and treatment, regardless of insurance or income. Whether through individual therapy, support groups, or re-entry programming, clients can find hope and healing without stigma.

Youth Services

The compassionate mentors leading our teen programming play an integral role in providing youth with a sense of belonging and community. Youth are able to develop athletic, academic, creative, social, and work-readiness skills in a safe and supportive environment.

Program Areas



Family Programs

Through parenting education, supervised visitation, and childcare, we provide critical support across Dutchess, Orange, and Ulster counties. By building on families' unique strengths and qualities and enhancing access to vital resources and opportunities, these services promote healthy relationships, stabilize families, and ensure child safety.

Family Partnership Center

The Family Partnership Center is an evolving model designed to build a stronger, safer community, overseen and managed by Family Services. The building is available to the community as a place to come together for conversation and the exchange of ideas, to participate in athletics and arts programming, and where nonprofits and related organizations can co-locate and collaborate in providing access to critical services.

10,360

advocacy and
accompaniment services
provided

8,046

safety plans completed with
1,469 victims

5,648

calls to our 24-hour hotlines

2,410

victims of crime supported

1,851

Lethality Assessment
Screens completed

99

cases of sexual violence
reviewed by SART

Victim Services

- Center for Victim Safety and Support (CVSS)
- Universal Response to Domestic Violence (URDV)
- Sexual Assault Response Team (SART)

“Your team has been comforting, calming, and the focal point to organize the chaos in my situation ... Something I would not have been able to do on my own.”

100% of CVSS clients say our services were helpful and that they were treated with respect.



Program Highlight:

This year, our Center for Victim Safety and Support attended over 30 outreach events from community block parties and National Night Out to health fairs and professional conferences to share valuable information and resources. We provided nearly 20 trainings to groups including the Law Enforcement Academy, Office of Probation and Community Corrections, hospitals, the National Guard, Child Protective Services, colleges, and more.



Family Services staff and community members gathered to walk in solidarity with victims of domestic violence during Domestic Violence Awareness Month.

WMC Health held a food drive for the pantry at the Center for Victim Safety and Support in October.

Community Safety

- SNUG
- Domestic Violence Offender Program (DVOP)



Program Highlight:

The SNUG team grew to welcome two new members this year and added an additional Case Manager position designed to work with youth in our community in collaboration with the Poughkeepsie City School District.

Pictured left: SNUG Program Manager Ykim Anderson

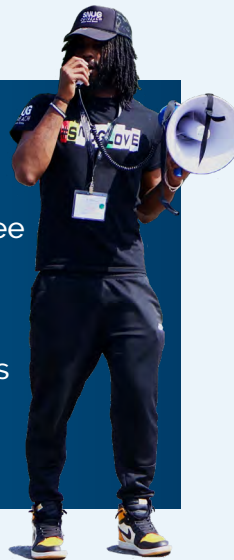
“They are like family.”

Program Highlight:

SNUG had a major influence on its participants' quality of life, encouraging them to seek different life paths free from violence.

- 17 were hired for new jobs
- 11 pursued career readiness courses
- 6 received driver's licenses or bought their first cars
- 4 were released from parole

Pictured Right: SNUG Outreach Worker Jermar Dancy



SNUG Social Worker Ahnrea McCaskill and Senior Outreach Worker Tenequa Fitzgiles-Gilliard at SNUG's Gun Violence Awareness Day event.

Program Highlight:

In 2024, Poughkeepsie SNUG was named SNUG Site of the Year by the NYS Division of Criminal Justice Services, taking home three of six awards. Ykim Anderson was named Program Manager of the Year, Jada Velazquez was named Case Manager of the Year, and Tenequa Fitzgiles-Gilliard earned Honorable Mention for Outreach.

4,062

individuals impacted by SNUG through outreach, case management, events, and workshops

1,149

hours dedicated to street outreach in the City of Poughkeepsie

112

conflicts mediated to prevent future violence

238

cases of domestic violence conferred by DVOP

Family Programs

- Children's Centers at Family Courts
- Family Education Programs
- Supervised Visitation Program

1,440

families strengthened by our Family Support Programs

51

parents and children supported in our Supervised Visitation Program

605

children safely cared for at our Children's Centers in Orange and Dutchess Counties

94%

of families working with our Family Education Programs remained together safely



Family Programs staff hosted a pinwheel-planting event to raise awareness about child abuse prevention.



Our new Children's Center at the Dutchess County Family Court.

Program Highlight:

We opened a new Children's Center at the Orange County Family Court and transitioned our Dutchess Center into a new, beautiful space that offers privacy and increased capacity. Stakeholders and community members alike were invited into these spaces to meet with our team and learn more about the vital services our Centers provide for children and families.

"We covered everything that I was feeling I lacked knowledge of and wasn't confident in as a parent."

86,217

clinical services provided

5,291

clients served

344

average services per day

284

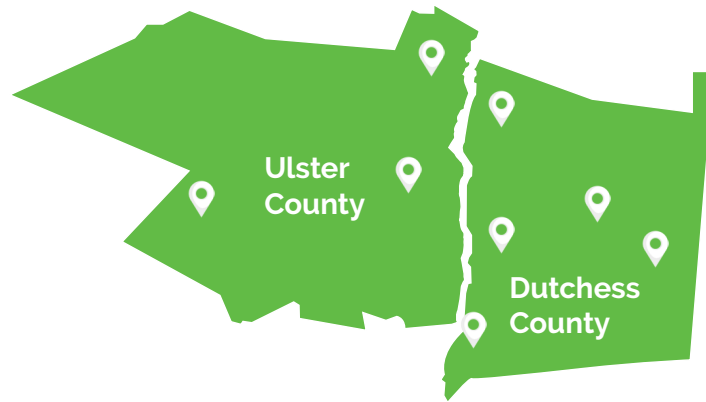
group sessions offered

171

RESTART participants served

Behavioral Health

- Behavioral Health Centers
- Re-Entry Stabilization Transition and Reintegration Track (RESTART) Program



Our Locations

Beacon
Eastern Dutchess
Ellenville
Highland
Kingston
Millbrook
Poughkeepsie
Rhinebeck

“[My therapist] is always able to find an encouraging light in my most determined to be dark moments.”

Program Highlight:

In 2024, we received a grant from the NYS Office of Mental Health to broaden our scope of services to include children ages 3-17. In 2025, our clinics in Kingston, Ellenville, Poughkeepsie, and Northern Dutchess will feature child-specialized therapists and offer a comprehensive array of services, from crisis intervention to family counseling.

Poughkeepsie Behavioral Health Center.



Program Highlight:

Dutchess County partnered with us to support our children's services expansion at our Poughkeepsie and Northern Dutchess locations and will provide support for the development of our new outpatient clinic in Northern Dutchess.

Prevention

- Ulster Prevention Council
- Sexual Violence Prevention
- Gun Involved Violence Elimination (GIVE)

Program Highlight:

2024 is the first year in Ulster Prevention Council's history that we have implemented prevention programming in all nine Ulster County school districts. This opportunity enabled us to reach the highest number of youth participants in our Too Good for Drugs and Vaping Crash Course curriculums.



Program Highlight:

The Sexual Violence Prevention Program created a series of PSA videos to inform the community about consent and bystander intervention, reaching over 600,000 people across multiple social media platforms.

5,364

individuals reached through prevention programming

1,948

youth reached through Vaping Crash Courses and events

1,724

youth participants in the Too Good for Drugs curriculum

920

youth supported through health equity initiatives

30

GIVE workshops implemented for teens in Poughkeepsie

Youth Services

- Teen Resource Activity Center (TRAC)



Program Highlight:

The TRAC program partnered with the Poughkeepsie City School District to host theatrical performances of *Annie Up!* at the Family Partnership Center and Poughkeepsie High School.

With the support of the Dyson Foundation, our summer programming served 172 middle and high school youth, with an average of 33 youth attending each day.

306

youth participated in the TRAC program

84%

of youth agreed that TRAC made a positive impact in their lives

Family Partnership Center

The Partnership

Celebrating the African Spirit

Cmed Training

Comunilife Life is Precious

Congressman Pat Ryan's District Office**

Dutchess Community College

Dutchess County Department of Health

Dutchess Outreach

Eden Share, Inc.

Family Services, Inc.

Financial Development Center, an Extension of Heritage Financial Credit Union

Finish Strong Wellness Center*

Flores Chiropractic Group

*partner in 2024
**new partner in 2025

The Institute for Family Health

Haiti Project**

Hudson Valley Justice Center

LoveQuest Foundation

Mighty Young Techs*

MVP Network Consulting

Planned Parenthood of Greater New York

Poughkeepsie District's Sadie Peterson

Delaney African Roots Branch Library

Poughkeepsie Performing Arts Academy*

Saving Our Tomorrow

Sun River Health



Left to right: Dutchess County Department of Health Commissioner Dr. Santiago, Dutchess County Executive Sue Serino, NYS Assemblyman Jonathan Jacobson, Family Services Director of the FPC and Operations Tamer Janakat, Family Services CEO Leah Feldman, EPA Deputy Regional Administrator Alyssa Arcaya, DEC Region 3 Director Kelly Turturro, Family Services CAO Natalie Borquist, Deputy Chief of Staff for Congressman Pat Ryan Dan Torres

Program Highlight:

In 2024, Family Services secured a \$4.9M Brownfields cleanup grant from the Environmental Protection Agency to continue our revitalization project and improve the health and safety of the Family Partnership Center.

Governor Kathy Hochul visits the Family Partnership Center.



Family Services partners with Sun River Health to provide over 500 backpacks and school supplies to Poughkeepsie families at the Family Partnership Center.

750+ 47

children and parents
trick-or-treated at our
Halloween event

events hosted
by partners
and community
stakeholders

600+ 300+

community members
joined our Back-to-
School event with Sun
River Health

community members
attended Nuvance
Health's Community
Health Fair

A Beacon of Hope



Report to the Community

Nearly 300 people joined us at The Grandview for our 2024 Report to the Community luncheon! Our keynote address, Supporting Students from Cradle to Career, highlighted the impact of social, emotional, health, and academic factors on a child's developmental journey.

Left to right: Jill Gomez, Executive Director of the Poughkeepsie Children's Cabinet, Tauheedah Jackson, Director of Harvard's EdRedesign Institute for Success Planning, Leah Feldman, Chief Executive Officer at Family Services

Celebration of Community

Thanks to our donors who supported our Standing Together, Standing Strong Capital Campaign, we finished renovations on the Family Partnership Center's front entryway. On May 10, we held an official ribbon cutting and room naming ceremony, officially unveiling the front entryway as the Duffy Community Room, a welcoming and life-affirming space for all who pass through our doors.

The Duffy Family, Dyson Family, NYS Senator Rob Rolison, NYS Assemblyman Jonathan Jacobson, Lieutenant Governor Antonio Delgado, and Congressman Pat Ryan join Family Services CEO Leah Feldman at our official ribbon cutting for the Duffy Community Room.



FIFTY2 End Stigma: **MOVE TALK THRIVE**

Our Fifty2 End Stigma challenge inspired 200 people to get active and run, walk, hike, or bike 52 miles over the month of October, all while raising awareness about mental health. This peer-to-peer fundraising effort, led by Arlington Professional Fire Fighters Battalion Chief Chris Rinck and Family Services CEO Leah Feldman, brought in over \$60,000!

The Wellness Warriors, our mental health champions who ran their 52 miles in one day, approached the finish line accompanied by local first responder agencies and Fifty2 End Stigma participants.



Pictured left to right: Leah Feldman, Karen Simon, Chip Simon, John Gifford, Trish Prunty

Family of the Year Awards

Our annual Family of the Year Awards Gala is our largest fundraiser and offers critical support to our programs and services. In 2024, we had the pleasure of honoring two incredible families: Chip and Karen Simon (Quality of Life Award) and the Vincent and Carol W. Dean Family Charitable Foundation, represented by trustee John Gifford (Lifetime Achievement Award). Thanks to our supporters, we raised a record-breaking \$390,000!

Our Advocacy at Work

After two years of advocating alongside Cheryl Chianese-Cavalli to close a harmful legal loophole, we joined Governor Kathy Hochul as she signed Melanie's Law at the Family Partnership Center. The law, named for Cheryl's daughter Melanie who lost her life in a domestic-violence related homicide, promises to expand protections for family members of domestic violence victims.

"Today, we take a big step forward for helping survivors of domestic violence. Melanie's Law will save lives and her legacy will live forever in our hearts." — Cheryl Chianese-Cavalli

Front: NYS Governor Kathy Hochul

Back (left to right): NYS Assemblymember Brian Cunningham, NYS Senator Michelle Hinchey, Cheryl Chianese-Cavalli, Dutchess County Executive Sue Serino, Family Services CEO Leah Feldman





Thank You to our

Debbie Abbate
Absolute Auctions & Realty
Dr. Rebecca Ackerman
Sherilyn Adams
Barbara & Patrick Adams
Amanda L. Agosta
Stephany Agudelo
Nathan Ahart
Nadjeda Alcindor
Kimberly Alexander
Meg Allen
Sara Allen
Susan Allington
Caroline Alsup
& Justin Brown
Brittany Altieri
American Printing
& Office Supplies
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Susan Andersen
Charles & Maureen Andola
Allyson Antonacci
Sheila & Thomas Appel
Apple Valley Wines
& Spirits
Joanne Arbusto
Ryan Arket
Arlington Cleaners & Tailors
Arlington Professional Fire
Fighters Local 2393
Arnoff Moving & Storage
Dara Arroyo
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Paul Ashlin

Leda Asilis
Jane Austin
Diana Ayton-Shenker
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Marcus Baker
Megan Baldwin
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Bank of Millbrook
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Elizabeth & Ted Barba
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Kathleen & Scott Baright
Kris Barnhart
NYS Assemblymember Didi
Barrett
Martin Barth
Mariana Baschnagel
Frederick Battenfeld
Elizabeth Baudo
Yheison Bautista
Claire & William Baxter
Pookie Baxter
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Jordan Bell
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Aferdita Berisha
Simone Berry
Michael Betros

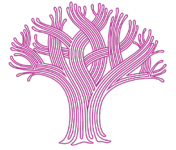
Wendy Bianco
Michele Blanchard
Bobby Lu's Vending Service
Bob's Discount Furniture
Kara Bohack
Natalie Borquist
Stacey Bottoms
LyRon Bourke
Weleskie Bourke
Allison Bowman
Lisa Boyes
Carol Brennansmith
Deana Brennan Inc. AFLAC
Meredith Briggs
Toni Brink
Ray & Jennifer Broas
Mark Broat
Olivia Brock
Betsy Brown
& Ron Evangelista
Kitty Brown
William Brown Foundation
Susan Browning
Sarah Bruce
Bruderhof Community
James Brugger
Nicholas Bucher
Jeanne Buckley
Chelsea Burdulis
Thomas Burke
Cynthia Burns
Marie Burroughs
Amanda Cabo
Jo Anne Cagen
Eric Calderon
Jhorvi Calderon

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Kristina & Richard Carr
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Joseph Cassarino
Shawn Castano
Angelo Catanese
CDPHP
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Central Hudson
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Charitable Trust
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Frances Chiu
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Jamie Chuchuca
Steven Ciancio
Jonathan & Emily Cilley
City of Poughkeepsie Fire
Department Local 596

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Corey Clark
Lynn Clark
Melissa Clark
Duval Clear
Kevin Cleary
& Holly Wahlberg
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Aaron Clermont
Cleveland Plumbing
& Heating
Evie Closs
Cobeso
Evan Coe
Rebecca Susan Cohen
Collection Bureau of the
Hudson Valley
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Catherine Comins
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Landscape Architects
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Ilene Cutler

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& Kari Redl Daniels
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Generous Supporters



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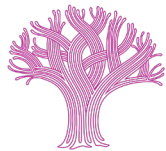
Nicole Fenichel-Hewitt
Rachel Ferat
Stephen Ferrando
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Tina Field
Fisch Solutions
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Jill Gomez
Krissi Gore
Clare & Michael Graham
Jeffrey & Elizabeth Graham
The Grandview
Alison Granucci
Katie Greaven
Josephine Green
Stacey Greenberg
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Leonard Greer
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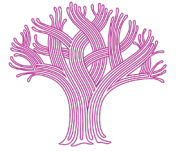
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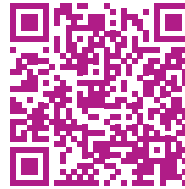


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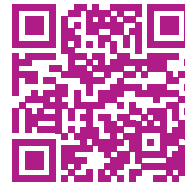


Make an Impact.



Jobs

We are seeking dedicated individuals who share our values and want to get involved with strengthening their community. If this sounds like you, please view our current openings and apply!



Volunteer

There is always something you can do to make a difference in our community. We offer flexibility of choice between long-term commitments and short-term projects, so you can make the best use of your available time.



Donate

Help us support everyone's right to thrive! Every dollar you give enhances our efforts to create stronger, safer communities where everyone has access to the resources and support they need.



Participate

We host numerous events throughout the year that are open to the public! Join us for our signature event, the Family of the Year Awards Dinner, on Thursday, July 10 at the Grandview or raise awareness and get active as a Fifty2 End Stigma participant! **Scan the QR code to join our email list and get updates about our upcoming events!**

Save the Date:

Family of the Year Awards Dinner
Thursday, July 10, 2025 at The Grandview

Fifty2 End Stigma Challenge
October 1 to 31, 2025

FAMILY
of the
YEAR
Awards



Administrative Offices & Family Partnership Center

29 North Hamilton St.
Poughkeepsie, NY 12601
845.452.1110

Community Programs

Dutchess County Children's Center at Family Court
50 Market St.
Poughkeepsie, NY 12601

Orange County Children's Center at Family Court
285 Main Street
Goshen, NY 10924

Orange County Family Education Program
110 East Main St.
Middletown, NY 10940

Ulster Prevention Council
250 Aaron Ct.
Kingston, NY 12401

24-Hour Hotlines
Rape Crisis/Crime Victims
845.452.7272

Domestic Violence
845.485.5550

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Behavioral Health Centers

845.486.2703
Poughkeepsie Behavioral Health Center
20 Manchester Road
Poughkeepsie, NY 12603

Beacon Behavioral Health Center
223 Main Street
Beacon, NY 12508

Eastern Dutchess Behavioral Health Center
7 Market Street
Dover Plains, NY 12522

Millbrook Behavioral Health Center
131 County House Road
Millbrook, NY 12545

Rhinebeck Behavioral Health Center
91-93 Montgomery Street
Rhinebeck NY 12572

Kingston Behavioral Health Center
239 Golden Hill Lane
Kingston, NY 12401

Highland Behavioral Health Center
7 Park Lane
Highland, NY 12528

Ellenville Behavioral Health Center
50 Center Street
Ellenville, NY 12428

