

About The Center for Victim Safety and Support

Family Services provides 24/7 support to victims of violence and other crimes with a person-centered approach that supports survivors' rights, dignity, healing, and self-determination. You are not alone, your safety is a priority, and you have options.

Help is available for:

- Domestic and Dating Violence
- Rape and Sexual Assault
- Emotional, Psychological, and/or Financial Abuse
- Isolation
- Stalking
- Assault and Physical Violence
- Threatening and Controlling Behavior
- Incest
- Sexual Abuse and Molestation
- Harassment
- Other crimes including but not limited to homicide, robbery, elder abuse, and human trafficking

All services are

Free • Accessible • Confidential

24-Hour Hotlines

Rape Crisis & Crime Victims
(845) 452-7272

Domestic Violence
(845) 485-5550

Contact Us

29 North Hamilton Street
Poughkeepsie, NY 12601

(845) 452-1110 ext. 3400

TTY: (845) 790-5919

Fax: (845) 452-7298

familyservicesny.org

Chat Line

Text: 845-583-0800

www.resourceconnect.com/cvss/chat

Monday to Friday
9:00am – 4:00pm



Founded in 1879, Family Services brings people together to find the support they need, improving their lives and communities, and building a stronger, safer Hudson Valley. Our program areas include Behavioral Health Centers, Victim Services, Family Programs, Youth Services, Community Safety, and Prevention, as well as the management of the Family Partnership Center.



Funded in part by

Dutchess County, NYS Office of Victim Services, NYS Division of Criminal Justice Services, NYS Dept. of Health, NYS Office of Children and Family Services, NYS Office for the Prevention of Domestic Violence, and Prime Health.

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Victim Services

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We are for *hope*
for *justice*
for *empowerment*
against *violence*



Family Services

What We Do

24-Hour Support Hotline
Crisis Intervention
Emotional Support
Advocacy

Individual and Group Counseling
Information and Referrals

Advocacy

24-hour support to victims of violence, including safety planning, accompaniment to medical (including sexual assault) exams, court, housing, legal, and social services, as well as assistance with filling compensation claims with the NYS Office of Victim Services.

Counseling

Educational and therapeutic counseling to victims and secondary victims of violence and crimes. Provided in individual sessions and/or support groups.

Children Services

Individual therapy, therapeutic play, and direct services for children and adolescents who are victims or secondary victims/witnesses of violence or crime.

Community Outreach / Volunteer and Internship Opportunities

Educational presentations are available for community groups on various topics related to victimization, safety, providing support, and violence prevention. Volunteer and student field placement available for individuals who become certified through NYS Department of Health (training provided by Family Services).

"I do not know what would have happened in my situation without the support and advocacy of (CVSS). The therapy was a life changer and settled most of my fears, flashbacks, and nightmares after the assault. Life has drastically improved thanks to the services I received.

—Survivor of Sexual Assault

"The support and understanding I received was so beneficial that words can't describe. The people I worked with were great! Having support at court really reduces the anxiety and helps one think clearly.

—Survivor of Domestic Violence

As a Victim You Have the Right to Be:

- Informed by law enforcement about local services.
- Supported by an advocate throughout the criminal justice process.
- Protected from the suspect or suspect's family.
- Notified by the District Attorney about certain steps in your case.

For more information about your rights you can also contact:

NYS Office of Victim Services
800-247-8035
ovs.ny.gov

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The Center for Victim Safety and Support serves people of all racial/cultural backgrounds, religions, sexual orientations (lesbian, gay, bisexual, heterosexual), gender identities (men, women, transgender people), abilities, citizenship status, and ages.

Services are available in Spanish.